



**KARNATAKA STATE LEGAL SERVICES AUTHORITY,
BENGALURU**

REPORT

**Submitted as per the directions of the
Hon'ble High Court in W.P. No. 42927/2015**

Submitted by
Member Secretary,
Karnataka State Legal Services Authority, Bengaluru

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**IN THE HIGH COURT OF KARNATAKA AT
BENGALURU**

W.P. No. 42927/2015 (LB-BMP)

Between:

Sri Vijayan Menon & Others

... Petitioners

And

Urban Development Department,
Represented by its Secretary & another ... Respondent

R E P O R T

Introduction:

The Petitioner Sri Vijayan Menon and others have filed Writ Petition bearing No.42927/2015 (LB-BMP) before Hon'ble High Court of Karnataka against the Secretary, Government of Karnataka and others with a prayer to issue writ of Mandamus to the concerned Department to maintain all the Roads including footways within the BBMP limits in good and proper condition and also to direct the Respondents to have a mechanism with regard to disbursement of compensation to the victim due to road accidents resulting from potholes.

On 17.12.2020, the Hon'ble High Court of Karnataka issued several directions to the Member Secretary, Karnataka State Legal Services Authority and also to the Secretary, District Legal Services Authority, Bengaluru to create a panel of para legal volunteers and legal aid advocates who are willing to do pro-bono work. Further the Hon'ble High Court directed the Member Secretary of KSLSA and Secretary, DLSA, Bengaluru Urban to identify the various public streets in different parts of the City within jurisdiction of BBMP and to ascertain the present condition of the public streets.

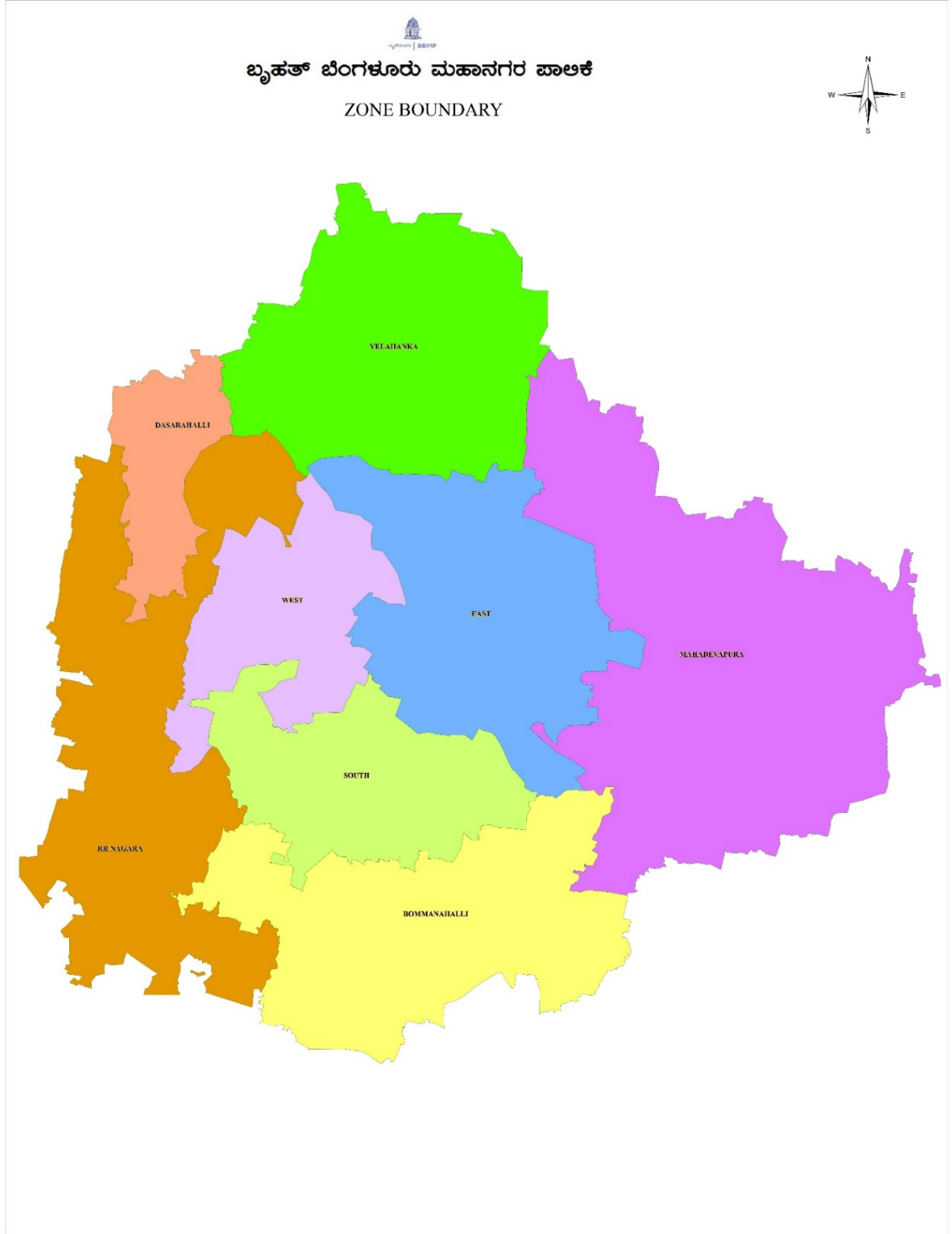
The Hon'ble High Court further directed to hold a meeting with the Petitioner and also their learned counsel to discuss regarding the public streets which need to be inspected within the limits of BBMP Bengaluru. The Hon'ble High Court directed the Secretary of KSLSA to make a random visit to the streets and also to ascertain the present condition of public streets, footways and directed to submit report on or before 05.02.2021.

Preliminary Steps taken by the Karnataka State Legal Services Authority pursuant to the directions issued in W.P. No. 42927/2015:

Pursuant to the directions of Hon'ble High Court on 07.01.2021 under the Chairmanship of Hon'ble Sri Justice Aravind Kumar, Judge, High Court of Karnataka and Executive Chairman, KSLSA, a meeting was convened to discuss about the implementation of the directions issued by the Hon'ble High Court. The Petitioners and their learned counsel, all the Deputy Commissioner of Police (Law and Order) of Bengaluru City, the Panel Advocates and Para Legal Volunteers (PLVs) attended the meeting. The Hon'ble Executive Chairman, KSLSA interacted with the petitioners, counsel for petitioners, PLVs regarding the directions issued by the Hon'ble High Court. The invitees expressed their opinion regarding creation of panel consisting of PLVs and panel advocates. The Hon'ble Executive Chairman, KSLSA directed the Member Secretary to hold a separate meeting with DCPs (Traffic) to identify the roads which need to be inspected immediately and directed to create public awareness through print and electronic media regarding the directions issued by Hon'ble High Court.

As per the directions of Hon'ble Executive Chairman, KSLSA, the Member Secretary, KSLSA convened a meeting on 08.01.2021 in Conference Hall, 1st Floor, City Civil Court, Bengaluru with the Deputy Commissioner of Police (Traffic), petitioners, panel advocates, PLVs, and also the NGOs who are willing to do probono work. In the said meeting, it was discussed in detail, how to carry out the directions of the Hon'ble High Court and to create panels to collect information. In this regard, discussions were held regarding the number of panels required, the composition of the panels and their respective responsibilities. The participants of the meeting suggested to create 8 Panels for 8 BBMP Zones and to involve PLVs, Panel Advocates and civil society organizations as members of the Panel. Each Panel was requested to collect data regarding pothole and footpath issues in their respective zones. The 8 Zones within BBMP limits are as under;

1.	East Zone
2.	West Zone
3.	South Zone
4.	Yelahanka Zone
5.	Mahadevapura Zone
6.	Bommanahalli Zone
7.	R.R. Nagar Zone
8.	Dasarahalli Zone



The Petitioners and their learned Counsel were also requested to suggest the names of some young advocates who are willing to do pro-bono work. After discussion with Panel Advocates and PLVs, panels were formed for each Zone as follows: -

1. EAST ZONE

Sl No.	Name Sri/Smt.	Phone No.	Ward
1	PunithBandalkar	6364030055	Ganganagar
2	Kiran Bame	9591459666	Gangenahalli
3	Vinod Vanse	9611841184	J C Nagar
4	Praveen J Mane	9108777708	Kavalabyrasandra
5	Manikanta	8105617353	Sarvangnagar
6	Nithin	8550075226	Lingarajpuram
7	Girish	9663571818	Banasavadi

2. WEST ZONE (Advocates)

Sl No.	Name Sri/Smt.	Phone No.	Ward
1	S. Basavaraj	9845065416	Bengaluru West
2	Akashkiran	9538513734	Bengaluru West
3	Arun G.	9845714578	Bengaluru West
4	Bhavatharini	7847844666	Bengaluru West
5	Deepak	9844071787	Bengaluru West
6	Harish	9844084133	Bengaluru West
7	N.S. Jayasimha	9900900994	Bengaluru West

8	Naveenkumar	9986566584	Bengaluru West
9	Michal	9986015530	Bengaluru West
10	Ravishatry	9448509004	Bengaluru West
11	Udayashankar	9845014747	Bengaluru West

3. BENGALURU SOUTH ZONE

SI No.	Name Sri/Smt.	Phone No.	Ward
1	Nagendra Prasad	9066616669	Vijayanagar
2	Lokesh	9844634616	Hosahalli
3	Nagaraju S.N	9538830306	Hosahalli
4	Krishnappa	9739977822	Babujinagar
5	M Suma	9845424446	Babujinagar
6	Chandramouly	8217747137	Attiguppe
7	Bhagyamma S.L	6363508784	Attiguppe
8	R.N. Venu Gopal	9591989156	Hampinagar
9	Anil	9449519857	Hampinagar
10	Meghana B.J	9980879412	GALI Anjaneya Swamy Temple Road
11	Yamuna	9141717080	Deepanjali Nagar
12	Manjunath K	9986054554	Basavangudi
13	Bhushan A	9880088578	Hanumanthnagar
14	Praashuram	9741575661	Vidyapeeth

15	Yashwanth	9844187540	Girinagar
16	R. Ganesh	9448274595	Girinagar
17	Santhosh Kumar S	9880814431	Kathriguppe
18	Kiran	9141033022	Kumaraswamy Layout
19	Vinod YV	7411119336	Padmanabhanagar
20	Yeshwanth	9739435268	Padmanabhanagar
21	Chandrashekar	9008987002	Padmanabhanagar
22	Srinivasa Reddy	9901109999	Chikkalasandra
23	Silambrasan	9742842896	Lakkasandra
24	Manjunath	8804102286	Suddugunmtepalya
25	John Prem	9448190523	Madiwala
26	Sharath	7899933383	BTM Layout
27	Manjunath K	9986054554	JP Nagar
28	Mumtaz	9880993535	Siddapura

4. YELANKA ZONE

SI No.	Name Sri/Smt	Phone No.	Ward
1	Mahendra Kumar M	8105489255	Chowdeshwari
2	Shivakumar	9535749915	Chowdeshwari
3	Umamahesh	9916545568	Attur
4	Sahayaraj	9342340265	Thanisandra
5	Umesh	7406511666	Satellite Town

6	Sharath	7019781022	YelahankaSattelite Town
7	Ramanjinappa	8861461220	Yelahanka
8	Vidyavathi	9845775056	Yelahanka
9	Babu	8660212972	Yelahanka

5. MAHADEVAPURA ZONE

SI No.	Name Sri/Smt	Phone No.	Ward
1	Kiran Kumar	9945466799	Arikere
2	Ashok Kumar	9900109954	Bellandoor
3	Prabhakar	8073387588	Horamavu
4	Janaradhana	9945849676	Varthur
5	Tahseen	861895654	Mahadevpura
6	H. C. Maruthi	9972556986	Mahadevpura
7	Bhagyamma H. S	9591859699	Mahadevpura
8	Bhavya	9880321584	Mahadevpura

6. BOMMANAHALLI ZONE

SI No.	Name Sri/Smt	Phone No.	Ward
Sri Aleem and Team			
1	Aleem	9611147364	Bommanahalli
2	Purshotham	9740400774	Bommanahalli

3	Manjunath Reddy	9901071196	Bommanahalli
4	Anthoni	9113053617	Bommanahalli
Sri Nalvade and Team			
5	Kiran Patel G	9980466499	Begur
7	Patrick	9035181307	Bommasandra
8	Goutham N	9620008127	Begur
9	Vengopal Reddy	9886043271	Begur
10	Shiva Kumar (Coorg)	9972007113	Gottigere
11	Venkatesh	9986552844	Anjanapura
12	Ranjith Raju	9740789546	Uttarahalli
13	Yogesh	9740368200	Uttarahalli
14	Umashankar	9611589888	Vasanthpura
15	Hemavathi	9591494836	Vasanthpura

7. R.R NAGAR ZONE

SL No.	Name Sri/Smt.	Ph No	WARD
1	Gurudath	9449002661	Rajarajeshwarin agar
2	Srinivas G	8546994209	Jnanabharathi
3	Ravi Narayan	7899200812	Jnanabharathi
4	Harsha	81236402 11	Jnanabharathi
5	Madhusudhan	9945125324	Leggere
6	Keerthi Kumar	9535649044	Kottigepalya

7	ShatishNidasale	9480077717	Kottigepalya
8	Amalanathan	7899389343	H M T
9	Sharath Kumar	7019781022	H M T
10	Suprith	8310897176	H M T
11	Joshva	7483896361	H M T
12	Shankara S	9845223636	Jalahalli
13	Sharath S	9900043636	Vidyaranya
14	Nagendra	9738887004	Shettyhalli
15	Hariprasad Reddy	9880341616	J P Park
16	Jayaprakash	9945742337	J P Park
17	Prasana Kumar	9945318147	Yeshwanthpur
18	Yashoda	9535385926	Ullal
19	Premalatha	8792494030	Ullal
20	Bharath S	9900043636	Vidyaranya

8. DASARAHALLI ZONE

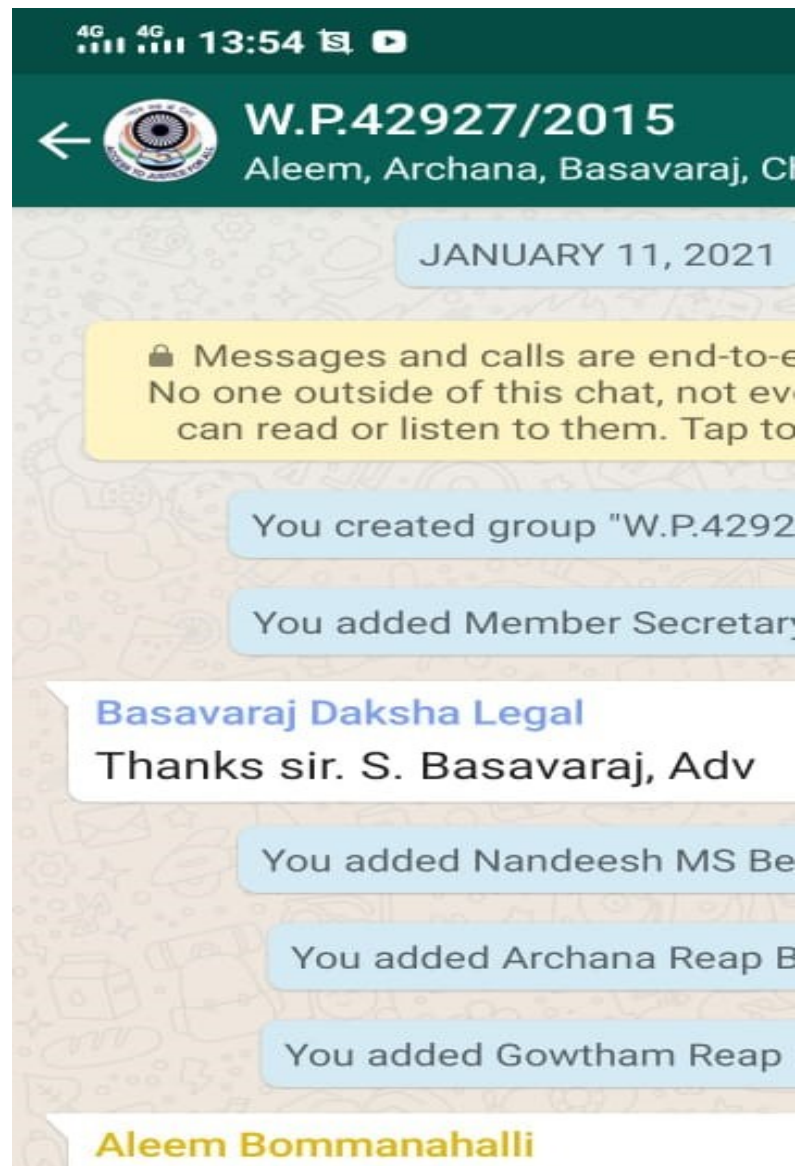
SI No.	Name Sri/Smt.	Phone No.	Ward
1	Shivakumar K.M	9845440639	T.Dasarahalli
2	Jagadish	9886346216	T.Dasarahalli
3	Anil Kumar	8553217788	Chokkasandra
4	LakshmiKanth	9620932410	Chokkasandra
5	Bheemaraya	9686253096	Peenya Industrial Area
6	Nagendra	9686253096	Shettihalli

7	Sharath S	9900023636	Vidyaranyapura
8	Bharath S	9900043636	Vidyaranyapura

After forming the panels in all eight zones the following persons were identified and nominated as team leaders for easy and quick communication.

Sl. No.	Name of the Zone	Head of the Zone
1	East Zone	Sri Vinod Vanse, PLV
2	West Zone	Sri S. Basavaraj, Advocate
3	South Zone	Sri Chandra Mouli, PLV
4	Yelahanka Zone	Sri Sharath, PLV
5	Mahadevapura Zone	Smt. Thaseem, PLV
6	Bommanahalli Zone	Sri Aleem, PLV
7	R.R. Nagar Zone	Sri Srinivas, PLV
8	Dasarahalli Zone	Sri Shivakumar, PLV

Immediately after forming the panels, a WhatsApp group was created consisting of team leaders, Member Secretary of KSLSA, Secretary of DLSA, Bengaluru Urban and Assistant Secretary of KSLSA for easy and immediate communication.

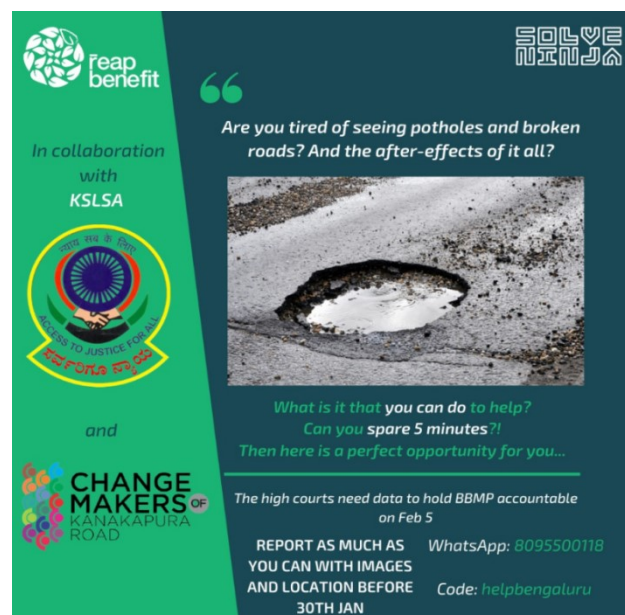


CREATION OF WHATSAPP CHATBOT BY KSLSA IN ASSOCIATION WITH REAP BENEFITSOLVE NINJA

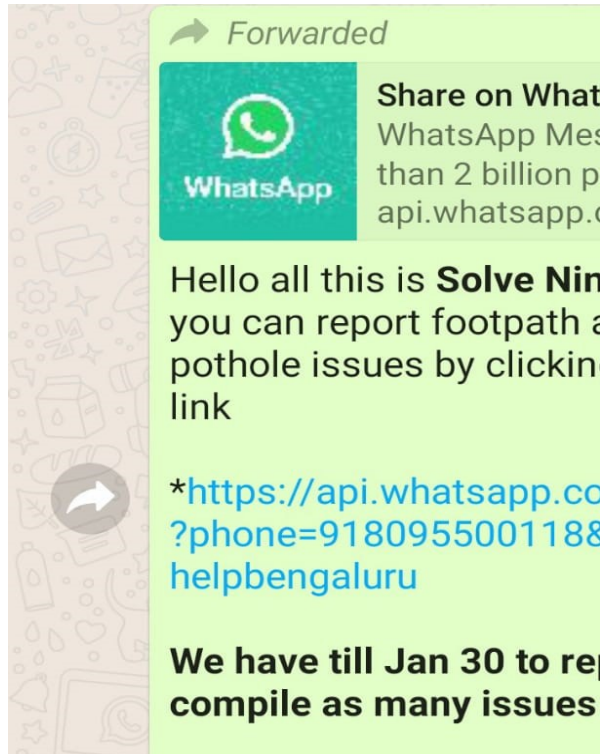
The main intention was to invite citizens to crowd source information organically, since this would ensure that maximum number of citizens would voluntarily report pothole and footway

issues across the city in the least amount of time. On 09.01.2021 the representatives of Reap Benefit NGO, Smt. Archana K.R, Taanika Shankar, Pallavi Madhukar, GauthamRaj and Gautam Prakash voluntarily approached KSLSA and discussed about creation of a WhatsApp chatbot for easy collection of data regarding potholes and footways issues in BBMP limits. After discussion with the Authorities of NGO, the chatbot and web application were created to collate data. Accordingly, the WHATSAPP CHATBOT was created and the link was widely publicized through print, electronic media, and social media. The link of the chatbot was also uploaded on the KSLSA website.

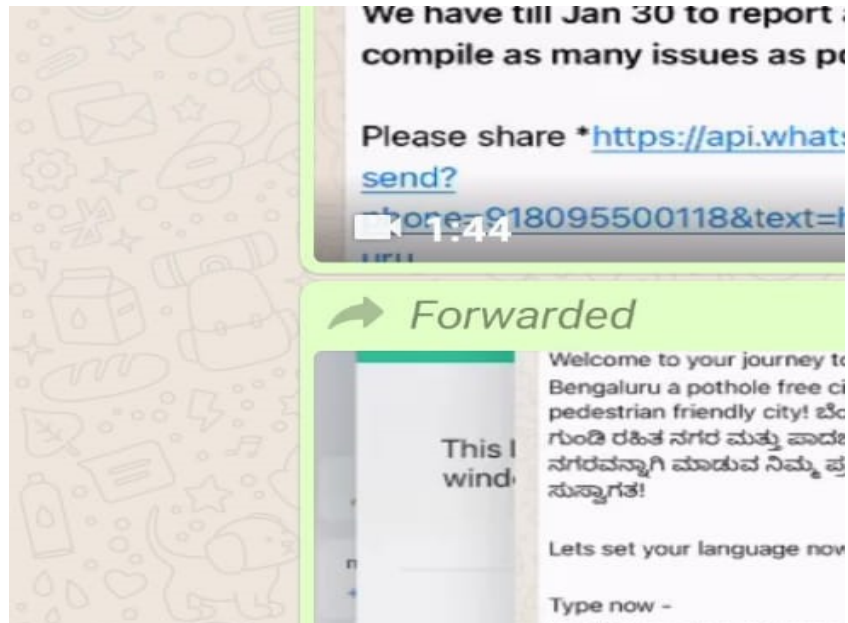
CALL TO ACTION POSTER

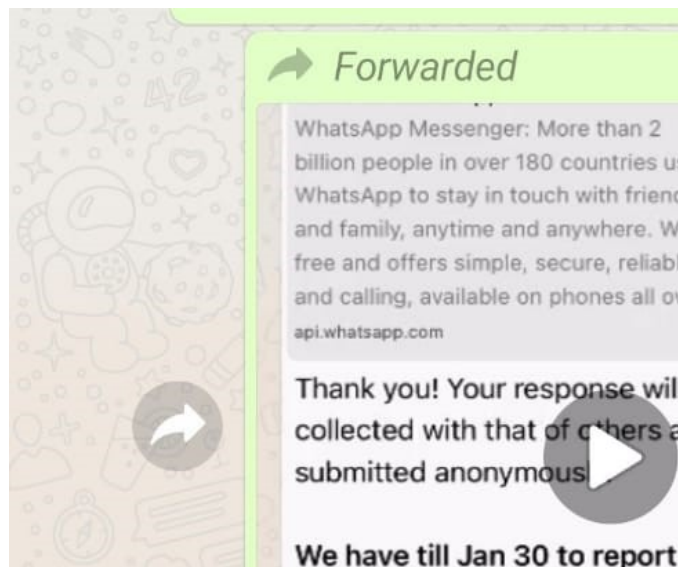


SOLVE NINJAWHATSAPP CHATBOT LINK



DEMO VIDEOS REGARDING THE USAGE OF THE CHATBOT





The Civil Society Organization (CSOs) also displayed the demo video regarding usage of mobile app. In this regard, the Member Secretary, KSLSA convened a press meet in the Conference Hall, KSLSA and requested the media professionals to widely publicize the WhatsApp chatbot created by CSO by name Reap Benefit/Solve Ninja, in collaboration with KSLSA. Accordingly, the news was published in the newspapers.



Send pics of potholes,

It is part of an initiative to assist HC asses

**SPECIAL CORRESPONDENT
BENGALURU**

Fed up of potholes or bad stretch of roads in your locality? Just click their photos and send them to Whatsapp number 8095500118 along with location details on or before January 30.

The Karnataka State Legal Services Authority (KSLSA) is seeking data of such roads and potholes in association with two NGOs - Reap-Benefit and Change Makers of Kanakapura Road.



Kenchenahalli main road, which stage BDA Layout to Mysuru R

ರಸ್ತೆ ಗುಂಡಿಗಳ ಮಾಹಿತಿ
ಮುಂದಾದ ಕಾನೂನು

ಬೆಂಗಳೂರು ನಗರ ರಸ್ತೆಗುಂಡಿಗಳ ಬಗ್ಗೆ
ಸಾರ್ವಜನಿಕರಿಂದ ಮಾಹಿತಿ ಸಂಗ್ರಹಿಸಲು
ಕರ್ನಾಟಕ ರಾಜ್ಯ ಕಾನೂನು ಸೇವೆಗಳ
ಪ್ರಾಧಿಕಾರ ಮುಂದಾಗಿದೆ.

ದಾಖಲಿಸಿ ನಡೆಸುವ ರಸ್ತೆ ಗುಂಡಿ
ಮುಖಾಂತರ ಕಾನೂನುಗುಣವಾಗಿ ಗುಣ ಮಟ್ಟ
ವನ್ನು ಮೆರಿಸಿರುವಂತೆ ಪ್ರಾಧಿಕಾರಕ್ಕೆ
ಫೈನಾನ್ಸ್ ನಿರ್ದೇಶಿಸಿದೆ. ಅದರಂತೆ,
'ಕಾನೂನು' ಎಂಬ ಸ್ವಯಂಸೇವಾ
ಸಂಸ್ಥೆಯ ಸಹಕಾರ ದೊಂದಿಗೆ ರಸ್ತೆಗುಂಡಿ
ಗಳ ಬಗ್ಗೆ ಸಾರ್ವಜನಿಕರಿಂದ ಮಾಹಿತಿ

■ ಪ್ರಾಧಿಕಾರ
8095500118
ವಾಟ್ಸ್‌ಆಪ್
'ಹೆಲ್ಪ್ ಡೆಸ್ಕ್'
ಕೋಡ್

ಸಮಸ್ಯೆ ಕುರಿತು
ದೊರೆತುಕೊಂಡು
ಬರುವುದು. ಮನೆ



Good response was received from the citizens from all the 8 zones. The citizens have reported **5435** pothole and footway issues in their neighbourhoods. Some citizens sent photos and videos of potholes and bad condition of the footways found in their locality and its longevity.

On 15.01.2021, the Member Secretary, KSLSA addressed a letter to Sri. Suryavamshi, General Manager (Technical & Regional Officer), National Highways Authority of India (NHAI), Bengaluru with a request to depute a Technical person to ascertain the quality and conditions of the roads and footways in BBMP limits. In

response, the NHAH authorities deputed the following Technical persons:

- 1) Dr.G.Vanishree Manger(T)
- 2) Shri. Mahadevaiah, HME
- 3) Shri. Santhosh AHE

On 18.01.2021 the Member Secretary, KSLSA convened a meeting in Conference Hall, "Nyaya Degula" 1st Floor, Bengaluru with the Technical Assistants deputed from NHAH Bangalore, along with the volunteers and discussed regarding the directions issued by the Hon'ble High Court of Karnataka. In the said meeting, it was resolved to secure the documents i.e., Estimate, Administrative sanction, Technical sanction, Schedule-B, Supplementary Schedule-B, Agreement, Photos before work, Photos after work, Inspection report, Measurement book, Completion certificate, Quality certificate from BBMP regarding 74 roads which are reported to be pothole free before the Hon'ble High Court of Karnataka.

Pursuant to the above, the Member Secretary, KSLSA addressed a letter on 20.01.2021 to the Chief Engineer, Road Infrastructure, BBMP, Bengaluru requesting him to provide the aforesaid documents. In response, the BBMP Officials submitted the

documents only regarding the patch work done in 74 roads. However, The BBMP did not furnish the information requested by KSLSA vide letter dated 20.01.2021 till today. Due to non furnishing of documents by BBMP, KSLSA could not assess the quality of the roads with the assistance of NHAI officials.

On 28.01.2021, Sri. Naveen, Work Inspector of BBMP, Bangalore visited KSLSA office with documents relating to patch work done as aforesaid. On discussion with him, it was learnt that total 470 Arterial and Sub-Arterial roads come under BBMP limits. According to BBMP tender conditions, the contractor has to maintain the road for a period of 2 years under Defect Liability Period (DLP). In view of the same, another letter was addressed on 28.01.2021 to the Chief Engineer, Road Infrastructure, N.R Square, Bangalore with a request to submit the documents as discussed in the above-mentioned meeting. Till date (05.02.2021), the BBMP authorities have not submitted the documents as called for. Due to this, KSLSA could not ascertain as to whether BBMP is really invoking DLP and compelling the concerned contractor to carry out repairs of damaged roads within Defect Liability Period.

On 18.01.2021, a letter was addressed to the Petitioners requesting them to share the information regarding public streets which needed to be inspected as per the directions of Hon'ble High Court of Karnataka. The Petitioners have not shared any information with KSLSA as requested. On 20.01.2021, a letter was addressed to the counsel for the Petitioners, Smt. S.R. Anuradha, to guide the Petitioners to share information regarding public streets to be inspected within the limits of BBMP. In spite of several such correspondences with the Petitioners and their Counsel, no information has been received from them.

The BBMP had submitted a memo dated 06.02.2020 before the Hon'ble High Court stating that 74 roads are pothole free roads within the limits of BBMP. The Member Secretary, KSLSA had a meeting with the Secretary of DLSA, Bengaluru Urban and other officers of KSLSA and prepared a plan of action regarding random inspection of the public streets and visited a total 25 out of 74 roads on different dates, which were declared as pothole free roads by the BBMP. The details of random visit by the team are as below:

The roads found with potholes:

Sl. No.	Date	Name of the Zone	Name of the Road	Remarks
1	23.01.2021	R.R. Nagar	Summanahalli Junction to Nice Road	Potholes found
2	23.01.2021	R.R. Nagar	Mysuru Road to Kenchanahalli Main Road	Potholes found
3	23.01.2021	R.R. Nagar	Summanahalli Junction to Mysuru Road	Potholes found
4	23.01.2021	Dasarahalli	N.H. 4 to Ganga International School	Potholes found
5	23.01.2021	Dasarahalli	Sunkadakatte at Magadi Road to Peenya 2 nd Stage Rajagopala Nagar Main Road	More number of Potholes and footpath was blocked by garbage.
6	24.01.2021	Bommanahalli	Konanakunte Cross to Uttarahalli Circle	Potholes found
7	24.01.2021	Bommanahalli	Vasanthpura Main Road to 80 feet road	Potholes found and no footpath.
8	24.01.2021	Bommanahalli	Khoday's Glass factory to Bannerughatta Road	Potholes found
10	25.01.2021	Yelahanka	Major Sandeep Unni Krishnan Road to NH-7 at L&T Factory	Potholes found
11	25.01.2021	Yelahanka	Veeranapalya Signal to Dasarahalli Circle	Potholes found
12	27.01.2021	Mahadevapura	Varthur Gunjur White Field Main Road to Old Airport Road	Potholes found
13	27.01.2021	Mahadevapura	Sarvamangala Railway Track to Varthur Gunjur Whitefield main Road	Potholes found

14	27.01.2021	Mahadevapura	Hoodi Railway crossing to Sadaramangala	Potholes found
15	27.01.2021	Mahadevapura	Old Madras Road (Devasandra Signal to Ayyappa Nagar SEA College Arch)	Potholes found, footpath encroached by street vendors and shop owners
16	29.01.2021	East	Yennur Main Road to Kammanahalli Main Road	Potholes found
17	29.01.2021	East	Banaswadi Main Road to Nagavara Main Road	Potholes found
18	29.01.2021	East	Pottery Road to Banaswadi Railway Station	Potholes found
19	29.01.2021	East	Wheelers Extension Road to Tannery Road	Potholes found, footpath encroached by street vendors and shop owners
20	01.02.2021	West	Telephone Exchange to Bangalore University	Potholes found
22	01.02.2021	South	Lalbagh North Gate to Dairy Circle	Potholes found
25	01.02.2021	South	Ashoka pillar Junction to Hosur Road Junction	Potholes found

The following roads found to be pothole free:

Sl. No.	Date	Name of the Zone	Name of the Road
1	24.01.2021	Bommanahalli	Bannerughatta Road to BilekalliKodichikkenahalli Main Road
2	01.02.2021	West Zone	K.R.Road to 9 th Cross Chamarajpet
3	01.02.2021	South Zone	Uma Theatre Signal to BEMS College
4	01.02.2021	South Zone	Ashrama Junction to National Collage Circle

Google Drive Link containing 13 Videos about Random inspections:

<https://drive.google.com/file/d/15cBep0JmPgBVgmBug-wRzJbMUu60yIVl/view?usp=sharing>

The inspecting team was led by Shri. H.Shashidhara Shetty, Member Secretary, KSLSA.

The **5435** pothole and footpath issues received from the Citizens are collated in the Excel sheets and can be find in the links below:

Footpath

https://docs.google.com/spreadsheets/d/1e75mQCWJ_h2LSISQVqT3en4o7XfwZeIgQC1-qVwekM0/edit?usp=sharing

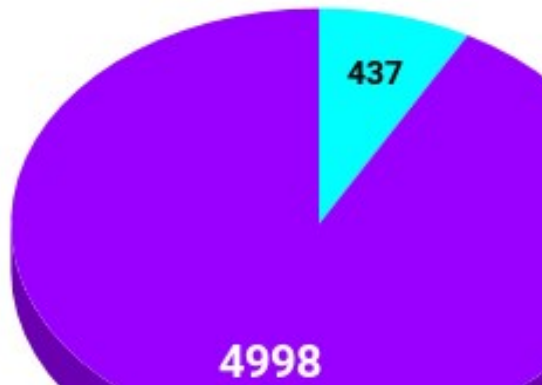
Pothole:

https://docs.google.com/spreadsheets/d/1W43TP_5LgKF5ozTyM-CIzrVDTHGMS_3UKd25iKlaPGo/edit?usp=sharing

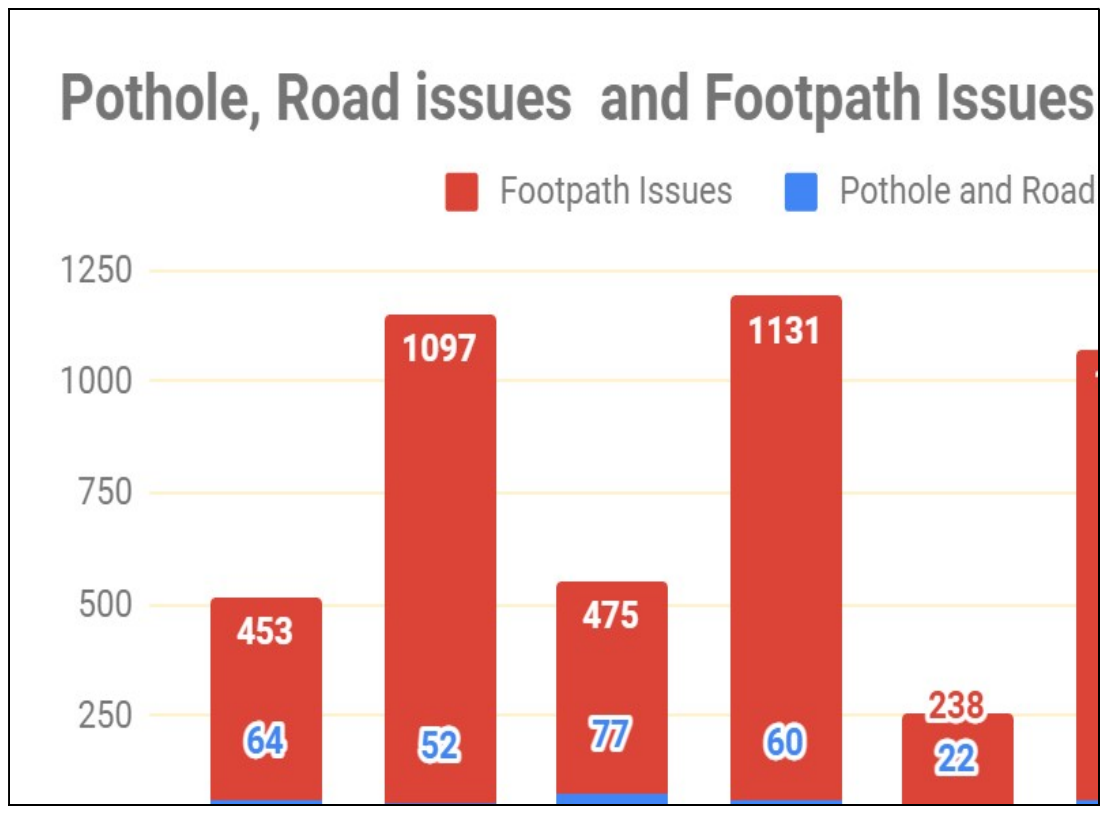
Zone Wise Breakup of Reported Issues: -

Zone	Pothole and Road issues	Footpath Issues
South	64	453
East	52	1097
West	77	475
Bommanahalli	60	1131
Yelahanka	22	238
Mahadevapura	65	1010
Rajarajeswari Nagar	91	487
Dasarahalli	6	107
Total	437	4998
Grand Total		5435

Zone wise breakup of reported

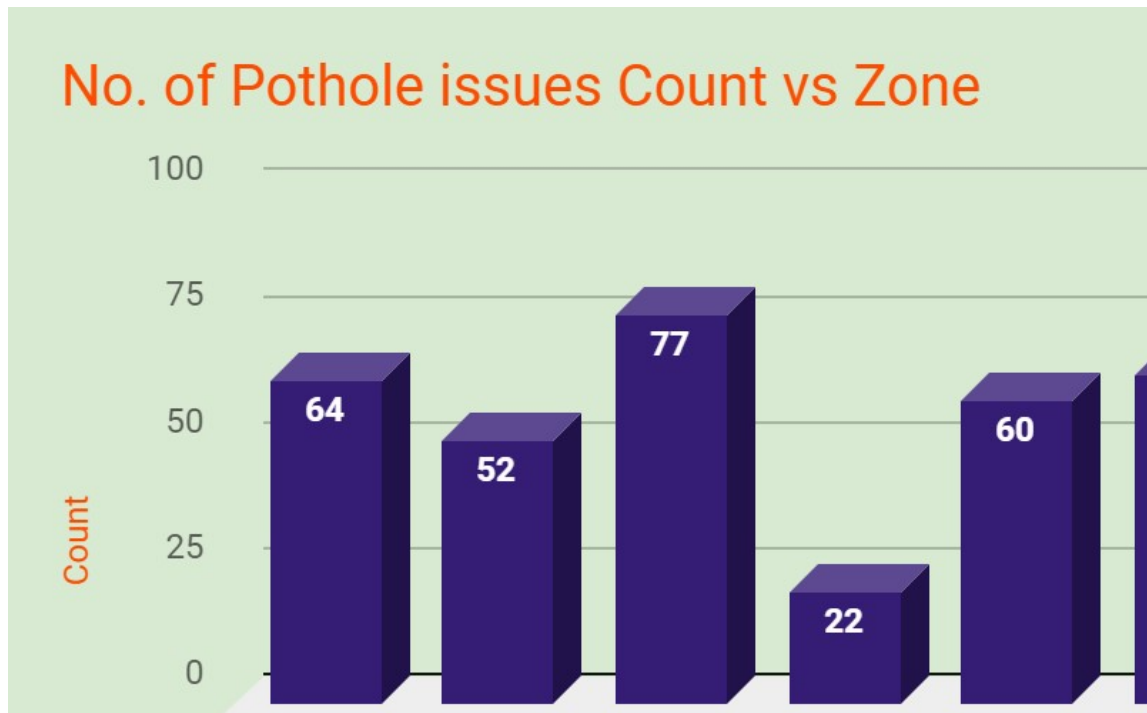


Pothole and Road issues	437
Footpath Issues	4998
Total	5435



1. Zone Wise Count of Pothole Issues

Zone	No. of pot holes.
South	64
East	52
West	77
Yelahanka	22
Bommanahalli	60
Mahadevapura	65
Rajarajeswari Nagar	91
Dasarahalli	6
Total	437



2. Zone Wise Count of Footpath Issues

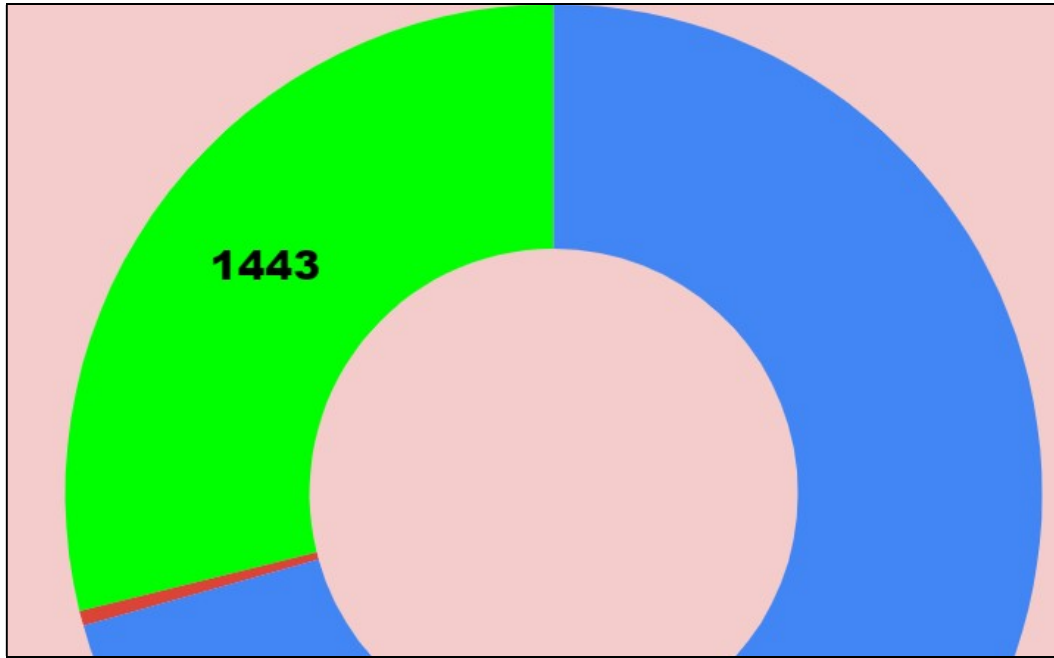
Zone	No. of footpath issues
South	453
East	1097
West	475
Bommanahalli	1131
Yelahanka	238
Mahadevapura	1010
Rajarajeswari Nagar	487
Dasarahalli	107
Total	4998



Source: Reap Benefit 'Solve Ninja' Chatbot and 'MyCityMyBudget' campaign data

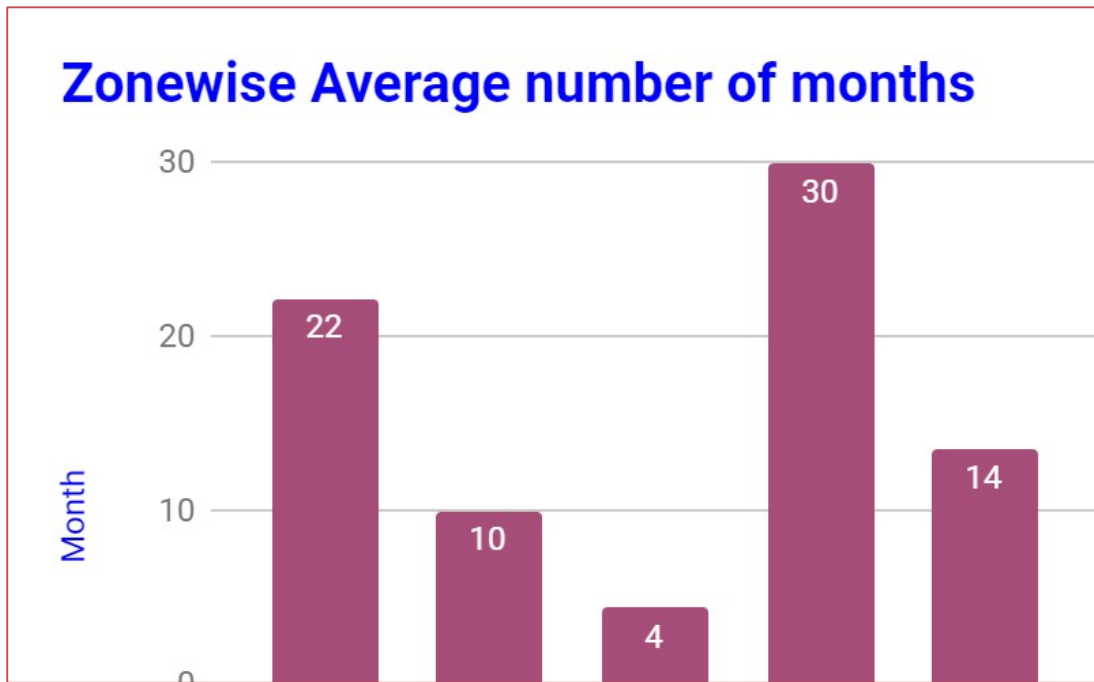
3. Type of Footpath Issues

Problems	No. of Issues Reported
Footpath Blocked	3531
No footpath built	24
Footpath damaged	1443
Total	4998



Source: Reap BenefitSolve Ninjachatbot

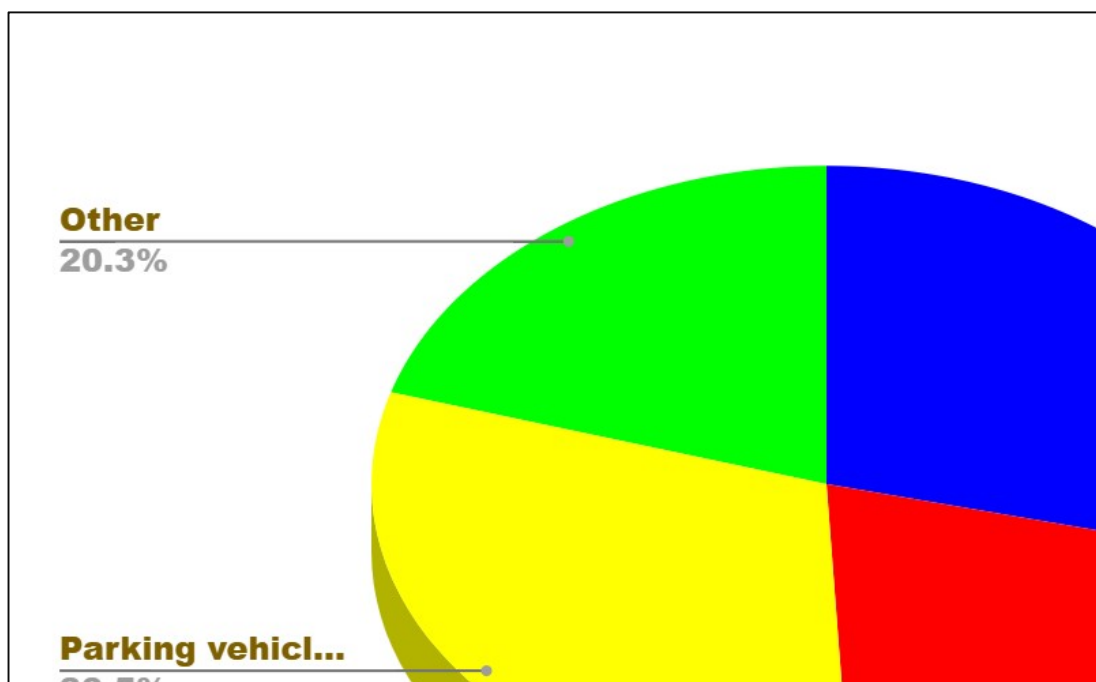
4. **Average time in months these potholes have existed in the reported spots**



Source: Reap BenefitSolve Ninjachatbot

5. Reasons for Blocking Footpath

Garbage on footpath	17
Street vendors	12
Parking vehicles on footpath	18
Other	12



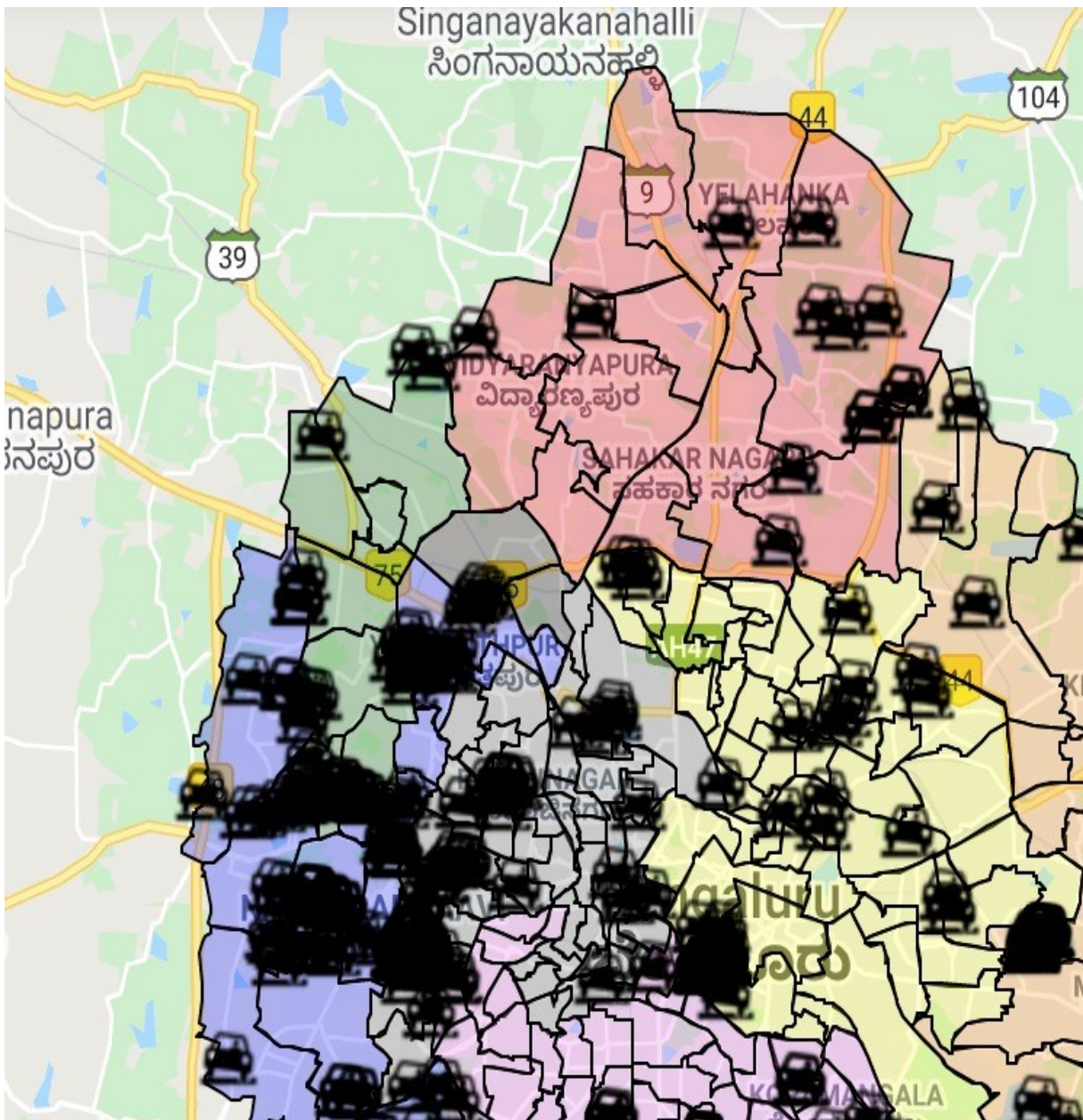
Source: Reap BenefitSolve Ninjachatbot

City map of pothole and footpath issues link :

URL: <http://nd.solverinja.org> - Select Menu options under KSLSA

City map of pothole link :

URL: <http://nd.solverinja.org> - Select Menu option - 'KSLSA





Covid Neighbourhood Dashboard

A Reap Benefit Initiative

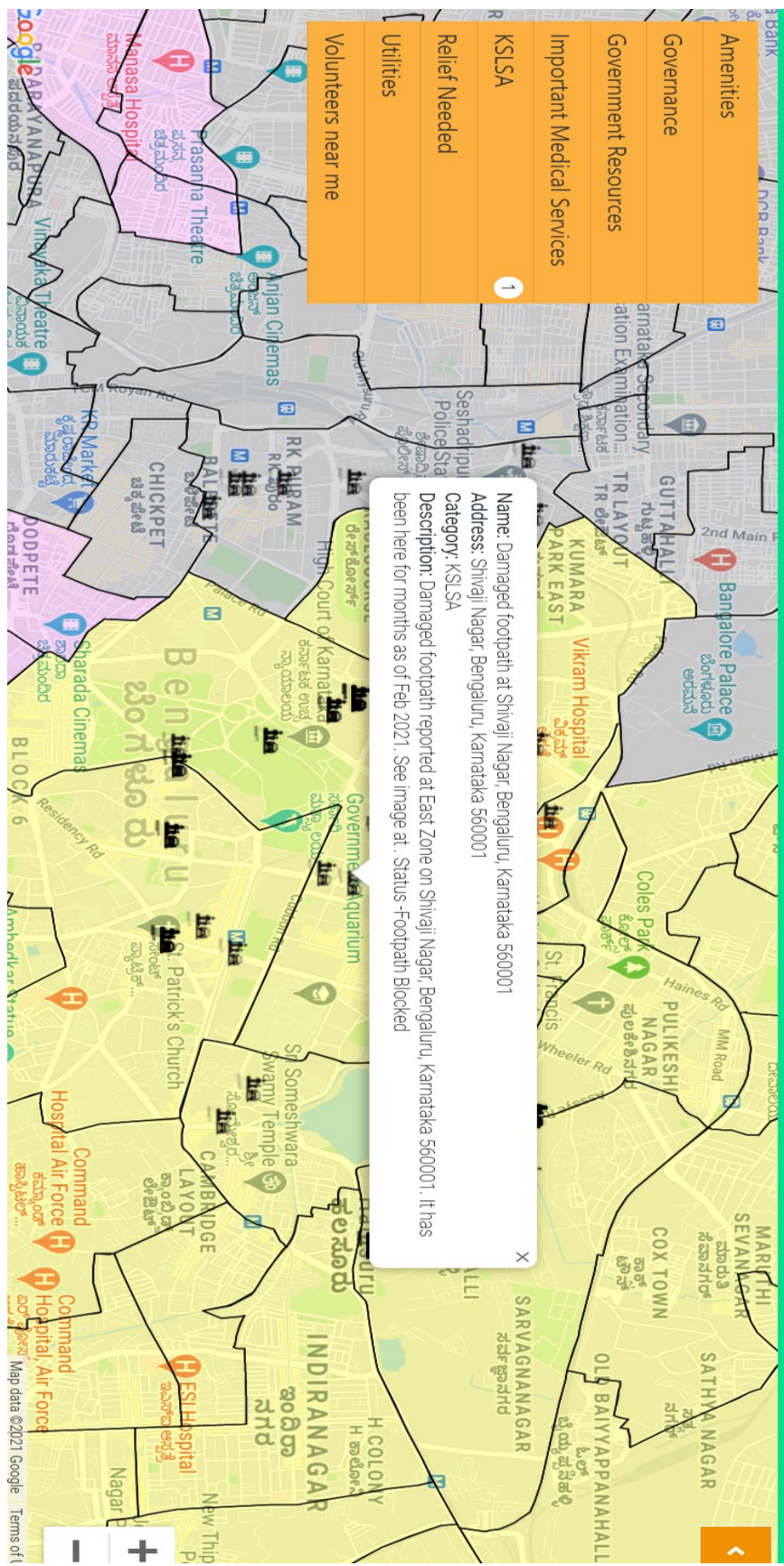
Bangalore Urban

(OR) Select Location

Home Show Map Local Schemes Contribute Login

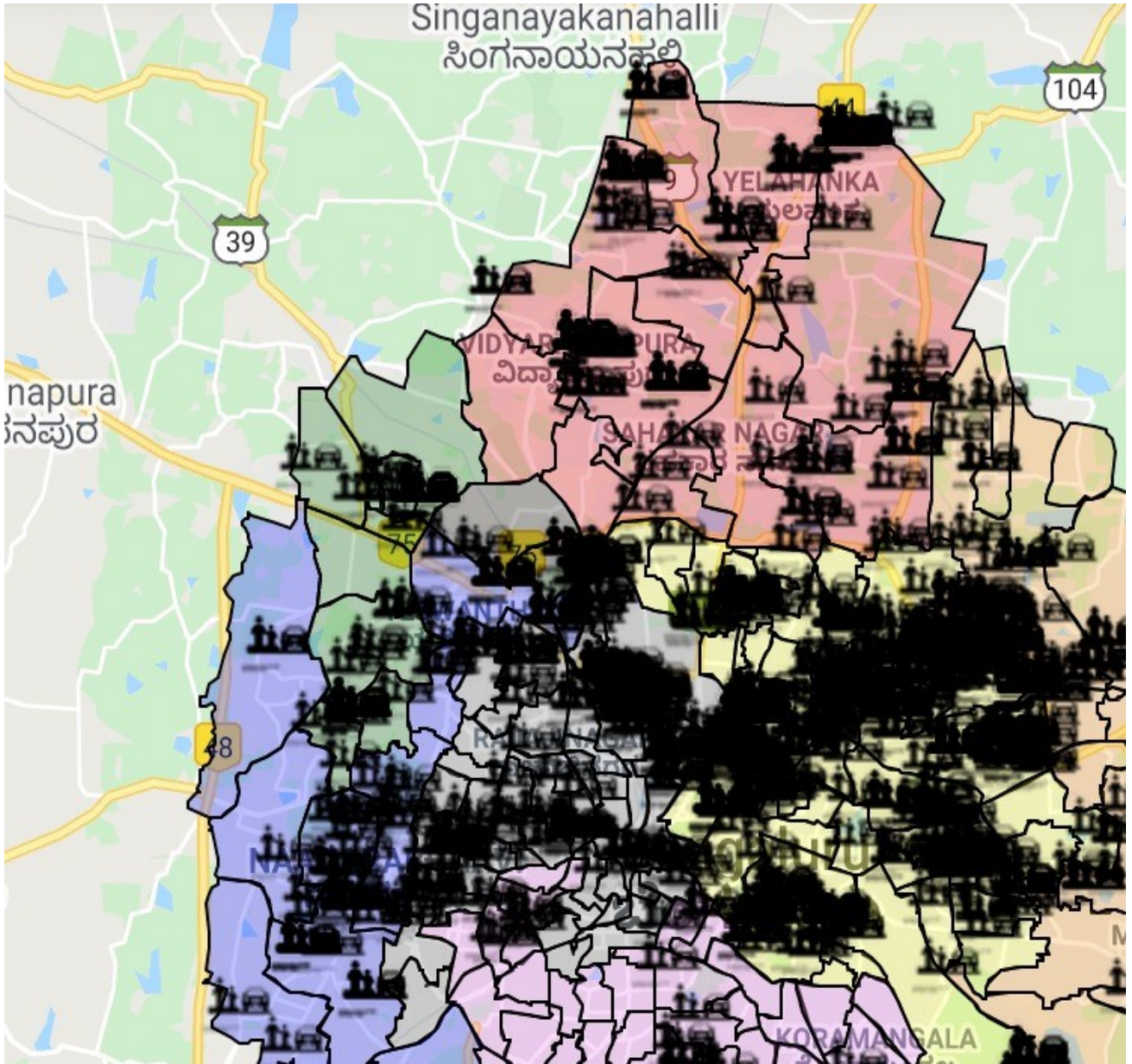
- Amenities
- Governance
- Government Resources
- Important Medical Services
- KSLSA
- Relief Needed
- Utilities
- Volunteers near me

Name: Damaged footpath at Shivaji Nagar, Bengaluru, Karnataka 560001
Address: Shivaji Nagar, Bengaluru, Karnataka 560001
Category: KSLSA
Description: Damaged footpath reported at East Zone on Shivaji Nagar, Bengaluru, Karnataka 560001. It has been here for months as of Feb 2021. See image at . Status -Footpath Blocked



City map of footpath issues

URL: <http://nd.solverinja.org> - Select Menu under KSLSA



Sample Photographs of pothole and footpath issues

Source: Reap BenefitSolve Ninjachatbot

1. Yellahanka Zone

13.074887,77.52629 Indira Canteen Road, Abbigere



13.103572,77.616202, Kogilu Road



13.081060, 77.536319 - 5th Cross, Lakkappa Layout, Singapura, Ward
11, Kuvempunagara



13.0693069,77.6378646, Serenity Layout



13.0259335,77.6244821	6th cross road, 9th main road, 2nd block, 1st stage, HBR Layout
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13.0644561,77.6299001	1st A Cross
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13.060758,
77.500208

18th Main Road,MEI Layout ,Bagalagunte,
Bangalore 73



13.0857848,77.618417 Agrahara Main road



13.060758,
77.500208

18th Main Road, MEI Layout ,Bagalagunte,
Bangalore 73



13.0465328,77.6456251	Trinity Fortune Layout
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2. Dasarahalli Zone

12.9903147,77.5027351 Summanahalli Junction to Nice Road



12.9887983,77.4975417 Muddinapalya Main Road



12.9901447,77.5033665 Sunkadakatte Magadi Main Road



12.9900545,77.5027921 Sunkadakatte - Magadi main road



12.9889785,77.499073 Magadi Main Road Sunkadakatte



12.9893932,77.4975033 Magadi Main Road Sunkadakatte



3. Bommanahalli Zone

12.8733291625976,77.673355102539 Shivareddy Layout



12.8976028,77.5264687 Behind NPS school



12.9171432,77.5407041 6th B cross, AGS Layout, Bangalore 61.



12.90529,77.5433183 A56



12.8877747797539,77.6720924912542 Central Jail road



12.915487,77.54182 1st Main Rd, AGS Layout, Chikkalasandra



12.88477,77.54064 A56- Vasanthapura Main Road



12.8680379,77.6168414	Yelenahalli Main Road, Akshayanagara East BDA Layout
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12.866306, 77.655284 Chikkathogur Main Road



12.9172062,77.5407424 6th B cross, AGS Layout, Bangalore 61.



4. Mahadevapura Zone

12.9170516,77.6775246	Serenity Layout
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12.904048706554,77.6758781599063	Ward :Bellandur, 150
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12.897343, 77.678370 Owners Court Road



12.9722466,77.7541948	Gandhi Puram
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12.933855,77.701273 Vidya Vikas Road



12.935164,77.701005 2nd B Cross Road



12.9170474,77.6775323 Serenity Layout



12.9033594131469,77.6759414672851 2nd Cross, Tulasi Layout
Kasavanahalli Main Road



12.9504581652312,77.7141788348255	Manjunath Layout 10th Cross Road, 2nd Main, Munnekolal.
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12.9762523,77.7564544 Vijay Nagar, 1 Cross



5. East Zone

12.962564, 77.594911 Siddiya Road



12.9709349,77.5463839	Pipeline Main Road Vijayanagar
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12.972971, 77.569862	OTC Road.
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12.9604299, 77.520342	Nagarabhavi Main Road
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12.9608167,77.5204887 Nagarabhavi Main Road



12.9606571,77.5204312 Outer Ring Road Towards Ambedkar College



12.988828, 77.619512 Assaye Road



12.9855896,77.6091166 Sri RamulaSannidhi Street (Narayana Pillai Street)



12.968255, 77.572479 MR Lane



12.965965, 77.648895 | 8 A Main Kodihalli



6. Rajarajeshwari Nagar

12.9167938232421, 77.5253295898437 | Basaveshwara Layout Road



12.8793328362469,77.5462745502591 3rd Cross



13.012009, 77.521286 Laggere Main Road Near Market



12.9880224,77.4946746	Magadi Main Road Mahadeshwaranagar
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12.8791512,77.5473488	Opposite KSIT college signal Raghuvinahalli road
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12.9361356,77.4782909	100 Feet Road, Vishweshraiya Layout Kengeri
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12.9031987,77.5235341	BDA Link Road Channasandra RR Nagar
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12.893561, 77.513367	Technology Road
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12.969509124755859,
77.498733520507812

Muddinpalya Main Road Near
Kuvempu park D Group Near RD
Enterprises



12.8738154,77.5329987 Gaanigarapalya



7. South Zone

12.954307, 77.590541	Family Court, Nyaya Degula
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12.9542512893676,77.5786743164062 Diagonal Road



12.9210485,77.6204186 Madiwala police station



12.9242454,77.5686799	23rd Cross Road
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12.954346, 77.590392 In front of Family Court, Nyay Degula



12.9243418,77.5687228	13th Main, 23rd Cross
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12.9250837,77.5692324	22nd Cross, 13th Main
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12.9083217,77.5804322 11-B-Cross, 30th-Main, 1st-Phase, J.P. Nagar



12.918771,77.635681 8th Cross Ayyappa Temple Road



12.9518699718741,77.5312281283989	Bcc Layout Railway Parallel Road, Connecting To Bcc Layout To West Of Chord Road
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8. West

12.957133293151855,77.528182983398438	80 ft Road Chandra Layout 1st stage
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13.0166647535658,77.5180828571319	Chamundeshwarinagar 4th Cross, Laggere
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12.957365036010742,77.5223617553711 Jothi Nagara 6th Cross



12.957011222839355,77.520912170410156 Income Tax Layout



12.955661773681641,77.5229721069336	15 Cross Chandra Layout
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12.9692249298095,77.5775451660156	AM Lane, Chickpet Cross
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13.0019038,77.5661327 7 th Main 11 Cross Malleshwaram



12.9519641,77.5210509



12.987064,77.533456 4th Main Road, Meenakshinagar



13.0319567,77.6888599	SVG Layout Maragondanahalli Road
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FOOT PATH ISSUES

1) SOUTH ZONE

Ward 165, 21st Cross (12.925585, 77.5693979)



Ward: 168, 36th Cross (12.9247594, 77.5905069)



Ward 169, 5th Main. (12.930342, 77.580689)



Ward 177, 4th Cross (12.903683, 77.5976871)



Chocolate Factory Road, Ward 152. (12.923315, 77.6124958)



2) BOMMANAHALLI ZONE

Ward 191, Central Jail Bangalore. (12.8733585, 77.6658782)



Ward 184, A56 (12.896295, 77.5483717)

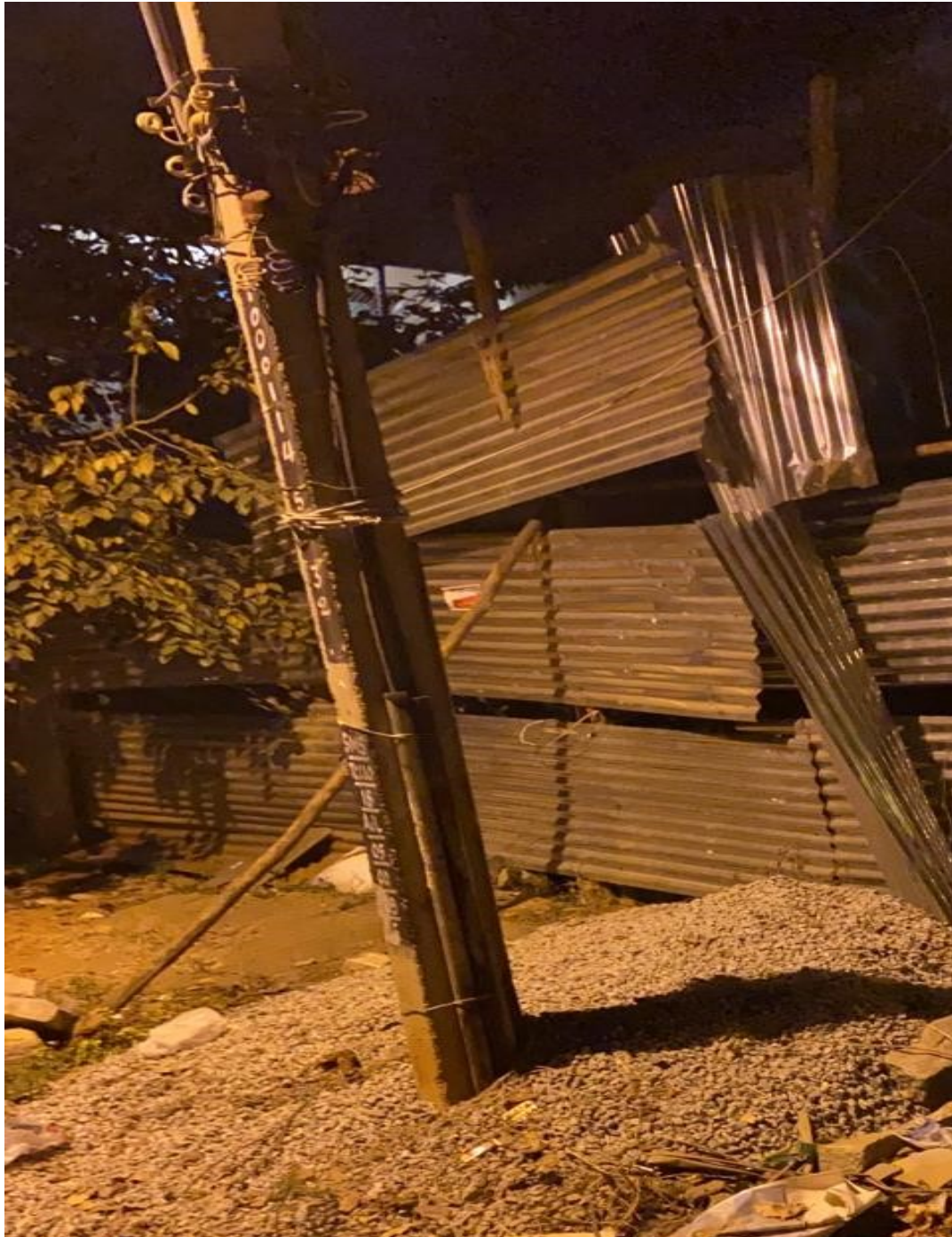


3) YELAHANKA ZONE

Ward 5, Kogilu Road (13.1031989, 77.6163884),)



Ward 19, 3rd Main (13.035316467285156, 77.57371520996094)



Ward 20, 23rd 5th main, Vasanthappa block Ganganagar RT Nagar
Bangalore 32. (13.025656700134277, 77.58819580078125)



4) RAJARAJESHWARI NAGAR

Ward 201 (13.021779965314915, 77.75939188180983)



Ward 73, Sumanahalli and Sajjepalya Service Road (12.9806427, 77.5162398)



Ward 73, Sumanahalli and Sajjepalya Service Road (12.9805943, 77.5162773)



Ward 73, 3rd Cross. (12.963773017431057, 77.51085497438908)



Ward 73, Malagala Main Road (12.9774494, 77.5181757).



Ward 73, Ring road Ambedkar College Signal. (12.9615158, 77.5047722)



Ward 130, Jnanabharathi Road (12.9406326, 77.4948848)



5) MAHADEVAPURA

Owners Court East Road, Ward 150. (12.897506, 77.6782719)



Ward 82, ITPL Main Road. (12.988546, 77.729094)



Ward 150, Sarjapur Road (12.918013, 77.671059)



Ward 150, Sarjapur Road. (12.911643, 77.682243)



Ward 150, Sarjapur (12.9177667, 77.6734565)



6) WEST ZONE

Ward 67, 13th Cross Road (13.0050301, 77.5466511)



Ward 67 (13.0023885, 77.5410569)



Ward 65, 11 Main, 13 Cross, Malleshwaram (13.0037912,
77.5624581)



Ward 127, Jnanabharthi Campus Road. (12.962141, 77.5226216)



Ward 65, 16th Cross. (13.0064103, 77.5749402)



Ward 54, Hennur Bagalur Main Road. (13.066484451293945,
77.65189361572266)



Ward 109 (12.970983505249023, 77.57247924804688)



Ward 128, Nagarabhavi Circle (12.9571593, 77.5186375)



7) EAST ZONE

Ward 89, Assaye Road (12.991550, 77.619259)



Ward 124, Nagarabhavi main road CHBS layout. (12.9739022, 77.5304017)



Ward 125, Nagarabhavi Main Road, Saraswathinagar (12.9729015, 77.5291634)



8) DASARAHALLI

i) 5) T. Dasarahalli Main Road (13.0551484,77.6001983)



Pipeline Road, Near Rajkumar Circle (12.973545,77.5690747)



Near HDFC ATM, Dasarahalli (13.0036179,77.4819564)



Near BWSS Office, Dasarahalli (12.9671471,77.5316986)



Bagalagunte Main Road, Near Blue Hyundai Showroom
(12.9749769,77.5400476)



Note: During the visit it was noticed that the footways are encroached not only by street vendors, but also by the shop owners. Some of the footways are not maintained and garbage is dumped on the footways. In these locations, the pedestrians are force to walk on the roads. In many places, it was noticed that the construction materials were stored on the roads and footpaths.

THE SUGGESTIONS MADE BY PETITIONERS, PANEL ADVOCATES, CITIZENS, NGOS, PLVS AND VOLUNTEERS ARE COLLATED BY THE MEMBER SECRETARY, KSLSA AND LISTED AS FOLLOWS:

1. The BBMP has got well organized system for ensuring continuous upkeep and maintenance of its roads. Now the issue is, this system shall work systematically in time bound manner and to make the concerned accountable.
2. **Road History Register:** BBMP is required by law and rules to maintain in the public domain all details of roads and history of all works that are carried out on each road. This will show at a glance whether works are being repeated and if works are due to normal wear and tear or substandard original work.
3. **Contractor evaluations:** There should be method of transparent evaluation of performances of contractors and BBMP should strictly invoke liability clause to bind the contractors regarding the work carried out by them.
4. A display board furnishing information about details of work undertaken, name of the contractor, his contact details, DLP warranty period should be displayed on each BBMP road.
5. Analysis of grievances received on the city's Public Grievance Redressal (PGR) Apps i.e., BBMP Sahaaya and FixMyStreet shall be made public by the authorities on the BBMP website.
6. All complaints raised through the helpline number mentioned in the display board should be published on the BBMP Website.
7. Any delay beyond 7 working days in acknowledgement or updation of status should be regulated.
8. The status of the complaints regarding pothole/footpath should be published in BBMP Website.
9. While constructing a new road, BBMP shall notify its intention in advance and give wide publicity, so that different departments can coordinate with BBMP for their works and projects such as cable lying, pipe lying and underground works. Similarly, it shall be made mandatory for the various Departments such as electricity, water and sewage department, BSNL, private network operators etc., to intimate their proposed works in advance to BBMP and coordinate with BBMP. This will prevent digging, destroying and damaging newly formed road. Violator

of this mandatory requirement shall be made accountable and punishable.

10. The BBMP after collecting required charges for road cutting, grants permission, but no steps are taken to repair the road to restore on its original condition. Mandatory time limit shall be fixed in this regard. The Officer concerned shall be made accountable and penalized for failure to take such steps.
11. Commercial establishments must provide a parking space for their customers and employees. In this regard, all illegal activities and commercial ventures in the basement meant for parking should be stopped/prevented immediately.
12. **Garbage thrown/dumped on roads and footpaths:** The BBMP shall come with a policy to deal with garden waste at the earliest. It is learnt that BBMP seldom collects garbage in many areas such as R.R. Nagar & Bommanahalli Zone. In these zones garbage is collected once a week. Daily collection of garbage must be made compulsory.
13. **Construction materials stored on roads and footpaths:** The BBMP shall come with a policy to deal with construction materials stored on roads and footpaths. The public have complained that the roads are obstructed and footpaths are blocked due to storage of building materials. Therefore, BBMP shall take steps to resolve the problem.
14. The BBMP has got its Guidelines regarding payment of compensation to the road and footpath users who suffered injury or loss of life due to potholes, poor condition of the roads and footpaths. But, many people are not aware of it. Hence, the BBMP may be directed to upload the guidelines in their website and also to give wide publicity in print, electronic and social media.
15. There shall be regulation over construction of house/building without reserving space for parking lot. This would prevent parking the vehicles on footpath or on road.

(H. Shashidhara Shetty)
Member Secretary,
Karnataka State Legal Services Authority,
Bengaluru